The Healthcare Speech Privacy Crisis

Privacy should be part of the entire patient experience but in many parts of a hospital or clinic speech privacy is virtually nonexistent.

4 Patient Rooms
With only a curtain to divide one patient from another, it's virtually impossible for patients sharing the same room to have a private conversation with their families, let alone their caregivers.

5 Exam Rooms
Walls are often thin or don’t go all the way to the ceiling deck, meaning conversations there don’t always remain private.

6 Billing Department
Patients are often sharing sensitive financial, insurance, and medical information in this space.

3 Pharmacies
Lots of HIPAA-protected information is shared here, but it's often overheard by others waiting in line for prescriptions.

2 Corridors and Nurses Stations
Staff often unintentionally discuss patient data within earshot of others.

1 Reception Areas
Patients waiting in line to check in and those seated in the waiting area can often overhear sensitive patient data as they check-in for appointments.